Case Management Services



Verus offers a full range of mass tort support services throughout the litigation lifecycle. We collaborate closely with your law firm to provide case management solutions that are tailored to your needs. Our extensive experience in end-to-end mass tort litigation support ensures efficient and cost-effective claimant engagement, data collection, and analysis.

■ Portfolio Onboarding

Customized data collection portals to streamline the intake of new cases. Identify ineligible claims early in the process so you can invest your litigation budget to maximize results.

■ Record / Data Acquisition

We ensure efficient ordering and retrieval of medical records and transparent tracking to proactively manage provider fees.

■ Claimant Engagement

Verus offers comprehensive claimant engagement programs to that are designed to improve the claimant experience and keep them engaged through the life of their case. We leverage omni-channel, data-driven outreach to actively involve claimants throughout the litigation process, ensuring they are welcomed properly, kept updated on case developments, and feel supported every step of the way.

■ Claimant Data Collection

Verus streamlines claimant engagement through efficient cross channel communication, ensuring smooth data collection and document signature processes, including contracts, HIPAA forms, and Plaintiff Fact Sheets. Our secure online portal allows claimants to easily submit information, upload documents, and track litigation progress, all protected by stringent security measures.

■ Healthcare Lien Compliance

Identifying and complying with liens in mass tort settlements can be complex and time-consuming, potentially delaying clients' recoveries and putting benefits at risk. Verus identifies potential liens earlier to develop an effective strategy to resolve them once the case is settled.

■ Document & Data Processing

Verus combines innovative technology and human experts to provide timely and accurate review of documents and data as they are collected.

- Gap Identification: identify and resolve deficiencies before they become issues.
- **Detailed Medical Chronologies and Summaries:** comprehensive reports that highlight crucial medical and product usage history

■ Portfolio Analytics

Our data scientists and predictive models provide insights to help you manage your mass tort portfolio more effectively – modeling the range of outcomes to plan your litigation and settlement strategy.

■ Claims Aggregation / Submission

Whether the case requires you to prepare pleadings, Plaintiff Fact Sheets, or claim forms, our automated tools and quality control processes compile the right information to minimize the risk of submission errors and the expense of responding to deficiencies.

Provider Optimization

Costs from record requests directed to the wrong providers can add up. Verus leverages multiple data sources to identify the correct custodian – the result is lower expenses and faster turn-around time.

WHY VERUS?

- Decades of experience in complex litigation management & settlement administration
- Managed over 8.7 Million claims
- Data analysis expertise provides insights to forecast & optimize outcomes
- Proprietary software application designed with efficiency & adaptability in mind
- Distributed over \$8Billion in claims awards
- SOC 1 certified service organization

For additional information, please contact:

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