

Verus: Comprehensive Litigation Support Services

Frequently Asked Questions (FAQ)

General Information

Q: What does Verus do?

- A: With over 20 years of experience, Verus is a trusted provider of specialized litigation-support services designed for law firms and settlement trusts engaged in complex legal matters such as mass torts and class actions. Our comprehensive suite of services includes:
 - Case management solutions tailored to each client's unique needs.
 - Administration of class actions and mass tort settlements
 - Advanced analytics, reporting and forecasting
 - Lead generation to help clients build a robust caseload.
 - Healthcare-lien compliance and MMSEA filing services.
 - Claim audit services to verify data integrity and compliance.

By partnering with Verus, your organization gains access to industry-leading expertise and technology, empowering you to manage high volumes of cases efficiently and effectively.

Q: Why partner with Verus?

- A: Our team brings decades of specialized experience in complex, high-volume litigation support. We deploy proprietary technology platforms and tailored processes, enabling your firm to efficiently scale operations without compromising on data quality. Notably, we have managed more than 8.7 million claims and facilitated the distribution of over \$8 billion in claims awards. Verus is guided by core values of partnership, accountability, responsiveness, and transparency, ensuring our clients receive exceptional service at every stage.

Q: Who are Verus' clients?

- A: Verus collaborates with a diverse range of clients, including law firms, settlement administrators, and court appointed trustees and neutrals who oversee extensive case portfolios. Our expertise is particularly effective for organizations involved in mass torts, class actions, and other complex litigation with multiple defendants. Whether you require help with a large intake program,

building a robust case management framework, or administering intricate settlements, Verus acts as your operational partner to streamline, manage and support your workflow.

Engagement & Process

Q: What if we already have an intake or CRM system in place?

- A: Verus is committed to flexibility and integration. We can interface with your existing intake or CRM systems and supplement them as needed. Our approach is collaborative—our experts and technology seamlessly integrate with your infrastructure to enhance your capabilities while maintaining continuity for your team.

Q: What should our firm ask internally before engaging Verus?

- A: Before partnering with Verus, it can be helpful to consider the following questions within your organization:
 - Do we have the internal resources to manage high-volume, long-duration litigation?
 - Are our current technology, processes, and compliance infrastructure capable of supporting significant growth?
 - Have we clearly identified the types of cases and clients we wish to target through this partnership?
 - Who within our firm will be responsible for overseeing the collaboration and contract with Verus?

Reflecting on these questions will clarify your goals and ensure a productive and aligned partnership.

Q: How do we get started with Verus?

- A: To initiate the engagement process, contact Verus at 609.256.7746 or info@verusllc.com to schedule a personalized consultation. During this initial call, we will discuss your specific case types, intake volume, workflow preferences, technology integration needs, anticipated timelines, and budgetary considerations. Based on this conversation, Verus will propose a detailed scope of work outlining service components, delivery timelines, and key milestones. This collaborative approach ensures we are well-positioned to help you achieve your objectives.

Contact & Next Steps

Q: What is our next step?

- A: Reach out to Verus at 609.256.7746 or send an email to info@verusllc.com to set up your consultation. We will walk through your goals, review your requirements, and map out tailored solutions to help your organization achieve optimal results in complex litigation environments.